

Account Name:

Protect Yourself from Slamming

<u>Slamming</u> is the term used to describe the <u>unauthorized</u> changing of a consumer's long distance carrier. In the past, South Plains Telephone Cooperative (SPTC) was able to verify a carrier change request with our customers <u>BEFORE</u> making the change. However, a revision of the FCC rules means we can no longer perform this verification with the customer, which subjects you to possible slamming.

To minimize the inconvenience and expense that can result from being slammed, SPTC offers, **AT NO CHARGE**, <u>a Preferred Carrier Freeze</u>. If you authorize a carrier freeze, SPTC will not allow a change of your long distance carrier without your direct authorization.

If, after you authorize a carrier freeze, you wish to make a change, **it must be received in writing** authorizing us to lift the freeze on your account and change your specified long distance carrier. We will require identifying information for verification.

For your protection and convenience, please complete the following <u>Preferred Carrier Freeze</u> form and return it to our office as soon as possible to avoid being slammed! Failure to complete the form and return to us could result in an unauthorized change from a long distance carrier. If you have questions concerning slamming or the Preferred Carrier Freeze, please contact our customer service department.

PO Box 1379 * Lubbock, Texas 79408 * (806)**863-8006** (800)692-4472 * Fax (806)863-7782

PREFERRED CARRIER FREEZE

I hereby request and authorize South Plains Telephone Cooperative to freeze the preferred long distance carrier on my account for the services listed below:

Billing Address:			
City:	State:	Zip:	
Telephone Number(s):			
	InterLATA section below	w should be completed	
InterLATA Long Distance (L/D):		IntraLATA Long Distance (L/D)	
•	Your Preferred L/D Company	LUBBOCK LATA	
Authorized Signature	Date	LAZBUDDIE * TULA ELKINS REDMON KRESS KRESS	,
Job Title	Mother's Maiden Name	NEEDMORE BULA CONTY CONTY CONTROL CONT	
Soc. Sec. # (last 4 digits) or Tax ID (last 6 digits)		WHITHARRAL ANTON ABERCUTY PETERSHUR ROARING SPRINGS HORTON PETITY SHALLOWATER MERRILL CONTROL LORENZO RALLS MCADOO AFTON LEHMAN WHITEFACE LEVELAND HURLINGGO WHOU LORENZO RALLS MCADOO AFTON	PADUCAH
Others authorized to lift freeze or make changes to the InterLATA service on the above number(s):		LARIAT MULESHOE EARTH OLTON REDWONDSON PLANVIEW NEEDMORE SUDAN FIELDTON HALPWAY AMHERST COUNTY COTTON HALE PETERSURIN ROADING SPRINGS MAPLE BULA LITTLEFIELD SPADE HOLLANDLE PETERSURIN ROADING SPRINGS WHITHARRAL ANTON ABENETITY PRODUCT WAS CONSTRON LEHMAN WHITE ACE LEVELAND HURLWOOD WINCOU LORE ZO RALLS MCADOO AFTON ARNETT WAS FORTH PRODUCTION AND CAPROCK DRY PLANS WHEATER AND ARROW SOUTHLAND CONSTRON ARNETT WAS FORTH PRODUCTION AND CAPROCK DRY PLANS WHEATER AND ARROW SOUTHLAND CORRESPOND CORRESPOND DENVEY ROAD THAN SEAGRAND LINES TANKS OF THE PRODUCTION	
Print Name		PEACON THAN SEAGRACE LOOP PUNCIN O'DONNELL CENTER NELIS LAMESA PEACOC PLANTIN O'DONNELL NELIS	œ.
Soc. Sec. # (last 4 digits) or Tax II	O (last 6 digits)	PATRICA WALL	