

Installation & Repair (I&R) Technician – Fiber Networks

Horizons Communications

Lubbock, TX

Full-Time | \$20–\$25 per hour

Horizons Communications is a **member-owned, locally based telecommunications cooperative** serving the Lubbock area and surrounding communities for more than 75 years. We operate a **100% FTTP (fiber-to-the-premise) network**, providing fast, reliable internet and phone services to homes and businesses.

We are seeking a dependable **Installation & Repair (I&R) Technician** to support the installation, maintenance, and repair of fiber-based services. Prior experience is preferred, but **entry-level candidates with mechanical aptitude and a strong work ethic are encouraged to apply**.

Responsibilities

- Install, test, and troubleshoot fiber-based internet and voice services
- Install and support customer equipment (ONTs, routers, gateways, modems)
- Diagnose and repair service issues in residential and commercial settings
- Work with fiber and Ethernet cabling (training provided if needed)
- Complete scheduled service calls efficiently and professionally
- Communicate clearly with customers and document completed work
- Participate in rotating weekend and on-call schedules
- Maintain consistent punctuality and reliable attendance

Requirements

- High school diploma or GED
- Valid driver's license with a satisfactory driving record
- Ability to lift up to 50 lbs and work outdoors, at heights, and in confined spaces
- Strong reliability, accountability, and customer service skills
- Ability to work independently after training

Pay & Benefits

- **\$20–\$25 per hour**, based on experience and qualifications
- Overtime paid at 1.5× the regular hourly rate
- Paid Time Off (PTO)
- 401(k) retirement plan

- Medical, vision, and dental insurance
- Paid training and long-term career opportunities with a stable, locally owned cooperative

Horizons Communications is an Equal Opportunity Employer.